

Dated: September 2025

TC Hotels and Resorts Corporation (Hotel Indigo Karuizawa)
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Notice of Annual Electrical Inspection in Compliance with Legal Regulations
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Dear Valued Guests,

We hope this message finds you well.

Thank you very much for your continued support of our hotel.

Please be advised that we will conduct our legally required annual inspection of electrical facilities as outlined below. During this time, the entire hotel will experience a power outage, and all electrical equipment will be unavailable.

We sincerely appreciate your understanding and cooperation.

■ **Scheduled Power Outage**

Thursday, December 11, 2025, from 11:30 AM to 3:00 PM (tentative)

■ **Changes to Business Hours**

- **Restaurant KAGARIBI:** Lunch service suspended / Dinner service operates as usual from 5:00 PM
- **In-room Dining:** 10:00 AM–10:00 PM → 5:00 PM–10:00 PM / Breakfast and late-night service remain unchanged
- **Lounge:** 10:00 AM–10:00 PM → 4:00 PM–10:00 PM
- **SPA by HARNN:** 12:00 PM–8:00 PM → 4:00 PM–8:00 PM
- **Public Bath:** 6:00 AM–11:00 PM → 6:00 AM–10:00 AM and 5:00 PM–11:00 PM
- **Gym:** Open 24 hours → Closed from 11:30 AM to 3:00 PM

■ **Facilities Unavailable During the Outage**

- In-room lighting, power outlets, refrigerator, air conditioning
- Water supply / Toilet / Bath / Shower
- Internet connection (Wi-Fi)
- Electrical equipment in common areas (lighting, air conditioning, automatic doors, elevators, etc.)

■ **A kind request to Our Guests**

Please unplug electronic devices such as laptops and mobile phones from power outlets before the outage, as a power surge may occur when electricity is restored.

Please note that the availability of facilities and services may change depending on the situation. For further details, please contact our staff

Sincerely,

Hotel Indigo Karuizawa Management